

We are ARLA Propertymark protected. What does that mean for you?

arla
propertymark

PROTECTED

Propertymark Protection is a consumer protection scheme that provides financial protection, an independent redress scheme, and a code of practice for consumers who use the services of registered and qualified agents like Penrose!

It ensures that members like Penrose adhere to high standards of professionalism and ethical behaviour, and gives customers peace of mind when dealing with Propertymark agents. By using Penrose, consumers can be assured that they are dealing with a professional who is committed to providing a high standard of service, and that they have access to a range of protections and recourse in the event that something goes wrong.



Five reasons to use an ARLA Propertymark agent like us!

- 1 Registered & qualified agent acting above board and in line with strict codes of practice
- 2 Client money protection with yearly audited accounts
- 3 Ensures you & your tenancies are kept up to date with latest changes in legislation & laws
- 4 Deal with qualified professional agents giving you peace of mind that your investment is in good hands!
- 5 Qualify for landlord discounts on things like HMOs & selective licenses with local authority.



Call 01582 280818 or email lettings@penrose-ea.com to find out more and let us know how we can help.